

AARP FOUNDATION TAX-AIDE

Get your taxes done for free.

The AARP Foundation Tax-Aide Volunteers will be at the Clifton Allwood Library to prepare tax returns for the 2021 tax year. All taxpayers who wish to have their tax returns prepared are encouraged to be vaccinated and must comply with all Library COVID-19 related policies. All Tax-Aide Volunteers will be vaccinated and masked while interfacing with the taxpayers.

You will have two appointments to come to the site. During the first appointment, we will ask you questions about your tax situation, we will review the several forms you filled out in the pre-appointment package and convert all of your documents to electronic images. The electronic images are saved in the same IRS-provided software we use to prepare your tax return. Our Counselors will prepare your return remotely. You will return to the site for a second appointment, during which we will review the return with you and answer any questions.

Appointments will be limited, and tax returns will be prepared by appointment only. **DO NOT COME TO THE LIBRARY WITHOUT AN APPOINTMENT.** To make an appointment, send an email to CliftonTaxAide@gmail.com requesting an appointment. Put your phone number in the email and a volunteer will contact you to make an appointment. You may also call (201) 815-8208 and leave a message. **DO NOT CALL THE LIBRARY DIRECTLY TO MAKE AN APPOINTMENT.** Please be patient as we have only a limited staff and a limited number of appointments.



Working for You

Whether in person or virtually, we'll help you get every tax credit and deduction you've earned.



Welcoming and Free

The program is open to taxpayers of all ages. AARP membership is not required.



IRS-Certified

Our volunteers are trained and IRS-certified every year.

To find a site near you, or to get information about virtual services, visit aarpfoundation.org/taxaide or call us toll-free at 1-888-227-7669.

The Internal Revenue Service (IRS) sponsors the Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) Programs. The mission of these programs is to provide free basic tax return preparation for low-to-moderate income and elderly taxpayers. This also includes taxpayers with disabilities, limited English proficiency and the Military. Volunteers participating in these programs must sign a Form 13615, Volunteer Standards of Conduct Agreement - VITA/TCE Programs. These agreements require them to provide high quality service and uphold the highest ethical standards.

In accordance with federal law and the Department of the Treasury – Internal Revenue Service policy, discrimination against taxpayers on the basis of race, color, national origin (including limited English proficiency), disability, sex (in education programs or activities), age or reprisal is prohibited in programs and activities receiving federal financial assistance. Taxpayers with a disability may request a reasonable accommodation and taxpayers with limited English proficiency may request language assistance to access service. To report unethical behavior to IRS, e-mail us at wi.voltax@irs.gov.

If a taxpayer believes he or she has been discriminated against, a written complaint should be sent to: Operations Director, Civil Rights Division, Internal Revenue Service, Room 2413, 1111 Constitution Avenue, NW, Washington, DC 20224. For all other inquiries concerning taxpayer civil rights, contact us at the mailing address or email us at edi.civilrights.division@irs.gov. Do not send tax returns or other tax-related information to the Civil Rights Division office or email address.

While the IRS is responsible for providing oversight requirements to Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) programs, these sites are operated by IRS-sponsored partners who manage IRS-required site operations and volunteer ethical standards. In addition, the locations of these sites may not be in or on federal property.

AARP Foundation
For a future without senior poverty.